P. O. Box 2019 Bartow, FL 33831

Customer Service: (863) 298-4100 Operations/Maintenance: (863) 534-7351



1011 Jim Keene Blvd., SR 540 Winter Haven, FL 33880 Customer Service Fax: (863) 298-4111 Operations/Maintenance Fax: (863) 534-7352

Board of County Commissioners

POLK COUNTY UTILITIES

Date: July 1, 2010

To: Polk County Utilities Water Customers and Citizens in Unincorporated Polk County

On Tuesday, June 29, 2010, the Governing Board of the Southwest Florida Water Management District revised the watering restrictions for their governing area, Polk County being included. Based upon these revisions, effective July 1, 2010, Polk County Utilities will allow lawn and landscape watering from groundwater sources **TWO DAYS PER WEEK**, as noted below. Please note that these restrictions apply to everyone with water supplied by Polk County Utilities, **private wells**, and **surface water sources**.

The declaration includes the following restrictions:

- On the designated watering days, one may irrigate lawns and landscape between midnight and 10:00 A.M. or between 4:00 P.M. and midnight.
- Hand watering or micro-irrigation of landscaping, other than actual lawn areas, is allowed at any time.
- The watering schedule is two days per week, as follows:

Homes or Businesses with Even Addresses Homes or Businesses with Odd Addresses Properties where No Address can be determined Watering Days
Thursday and/or Sunday
Wednesday and/or Saturday
Tuesday and/or Friday

Reclaimed Water Customers: Note that your times and dates have also changed. Reclaimed water customers may water between midnight and 10:00 A.M. or between 4:00 P.M. and midnight, as follows: 1) homes or businesses with even addresses may water on Thursday and/or Sunday; 2) homes or businesses with odd addresses may water on Wednesday and/or Saturday; 3) properties where no address can be determined may water on Tuesday and/or Friday. Please note that the watering days are now the same as for those using potable water, and have been changed from the previous schedule.

If you have any questions or concerns, please call the Polk County Utilities main office at (863) 298-4100 and ask for Customer Service. Further information is available on the Southwest Florida Water Management District's website (www.WaterMatters.org).

Charles Richards Utilities Customer Service Section Manager